

September 2019

The Energy & Resources Consulting Market in 2019

Market Trends Programme



Contents

Energy & resources summary

Provides an at-a-glance view of the main trends in the market alongside key statistics.

Executive summary		3
Energy & resources overview		5
Industry overviews		10
Energy		10
Utilities		16
Primary resources		18

The energy & resources market—what you need to know

Explores the key trends and topics that are front of mind for consulting firms in this market right now.

Disruption and transformation	20
Digitisation energy & resources style	27
The evolution of the consulting model	31

Analyst view by market

Looks at growth and sizing data for a selection of countries/regions split by industry and service, together with analyst insight about what's happening in each geography.

US	36	South America	51
Australia	38	GCC	53
DACH	40	Eastern Europe & Russia	
UK	42	India	56
Canada	44	Benelux	57
France	46	Nordics	58
Southern Europe	48	Market data	60
Africa	49	Regional overview-market size by region 60	
Southern Africa	49	Industry market size, by region and	
Western Africa	49	service	61
Eastern Africa	50		
Northern Africa	50		

Forecast

A consultant and client view of what's likely to happen in the market in 2019 alongside a summary of forecast growth figures for 2020 by industry and service.

The consultant view	64
The client view	65
Client perceptions	69
Projections for 2019	71
Forecasts for 2020	75

Client profiles

Client profile: Operations director,	
energy & resources sector, Nordics	15
Client profile: Head of strategy and	
digital transformation, energy &	
resources sector, US	30

About this report

Our report draws on four main sources:

- Our global data model with 9.7 million data points
- Our annual global client perception survey of senior end-users of consulting firms
- Our interviews with senior management consultants from a range of consulting firms
- Our in-depth desk research on the market

A detailed view of our methodology and more information about Source can be found below.

Methodology	79
Definitions of sectors and services	82
Contributors	84
About the authors	86
Programme schedule for 2019	87
Our custom work	88
About us	89



The energy & resources market—what you need to know

Disruption and transformation

In last year's report, we discussed how the growing focus on the impact of the energy & resources sector on the environment was, at last, starting to generate work rather than just words. There may not have been a radical shift from fossil fuels to alternative energy sources, but interest in renewables was certainly building a head of steam and starting to have an impact on consulting demand.

This year, we've seen this focus on the environment gain more traction across the market, and while fossil fuel operations remain the dominant driver of work for consultants, the growing interest in sustainability has continued to deliver new and exciting opportunities for firms. Whether it's a desire on the part of energy companies to diversify into renewables, or utilities responding to the challenges of distributed generation, the focus on the environment and its impact on how the sector operates has been great news for consultants. And this focus is extending well beyond clients' operations in the field, with clients increasingly wanting to be environmentally friendly on the inside as well as the outside, sparking an uptick in decarbonisation work across the market.



Oil & gas companies want to know how they can combine their traditional operations with renewables.

François Austin, Oliver Wyman

The rise of renewables

Driven by regulatory incentives, changing public opinion, and oil company executives' desire to keep their companies relevant in a changing world, the diversification of portfolios to include more alternative energy generation continued to gain traction, generating new and often exciting opportunities for consultants.



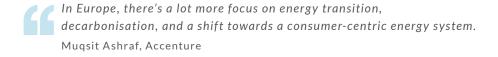
Consumers are demanding a cleaner energy system.

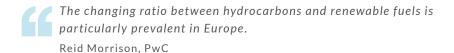
Jeff Williams, EY

The growth of renewables has been particularly prominent in Europe and China where energy clients have been relatively aggressive in their pursuit of portfolio change. As a result, firms are seeing growing demand from clients developing and ramping up plans to



buy and build their renewables capacity, with many companies playing catch-up after previously underestimating the pace of change in the market and the speed at which they need to pivot away from fossil fuels. "A lot of people didn't expect the traditional fuel model to be disrupted in the way it has been," Oliver Wyman's Francois Austin tells us. "The assumption was that we would move from wood to coal to oil to gas to renewables with a decent nuclear presence. That hasn't happened though. Instead, we're seeing a massive push for renewables, and it's gaining more momentum every year. The scale of investment in renewables is growing significantly, to the point where renewables is likely to be the dominant provider, supplemented by storage and gas when necessary."







Companies are grappling with understanding what the impact of shifting to alternative energy is going to be.

David Harrison, Wipro Consulting Services

We are not, however, quite at that tipping point just yet, and firms tell us they are still seeing plenty of non-renewables work. This is particularly the case in the US, where the market has been somewhat slower to adopt renewables. Even here though, while renewables may not be generating the same revenues for consultants as in other markets, the transition to renewable energy is becoming a much bigger topic of conversation, and conversations are going well beyond the need to adopt renewables to consider the bigger picture of what the energy market of the future will look like. "When it comes to the split between renewables and fossil fuels, we haven't seen an appreciable change, but the conversation is definitely taking place, and we can see the change coming," says KPMG's Regina Mayor. "In our view, it's not simply a case of jumping from one thing to another—it's a more complex situation than that. Any long-term solution needs to include all of the above when it comes to the future of energy."



About this report

Methodology

Sources

Our report is based on quantitative and qualitative research of consulting firms in the energy & resources sector. This includes the following:

Megamodel: our global data model

The quantitative data contained in this report focuses on consulting done by mid- and large-sized firms (those with more than 50 employees) and typically includes work they have carried out for mid- and large-sized clients. It therefore reflects the "addressable" market for the majority of mid- and large-sized consulting firms; we don't try to track the long, thin tail of work done by very small firms for very small clients, nor the contractor market, as most readers of this report would not seek or be able to compete with this part of the market. Our analysts work out the addressable size of the market through desk research, identifying the number of firms that meet our criteria, and extrapolating from that to reach a figure for the market as a whole.

Using this definition, we've built a bottom-up model of the global consulting market from the information we get from consulting firms and our own research, and we use it to size the industry and its growth rates. This is based on our global model which contains detailed data about almost 1,600 firms, plus higher-level estimates about a further 400,000 firms, all with more than 50 consultants apiece, in addition to comprehensive primary research carried out by Source analysts.

Please note that our 2018 baseline figures for energy & resources have been updated for a number of countries since their publication as part of the MT reports programme, as we have refined and implemented improvements to our research methods. If you have purchased a Market Trends report that is affected and would like a restated set of baseline figures, please do get in touch with us. The 2019 reports that this affects are: Canada, DACH, GCC, India, and Nordics.

We should emphasise that there are no standard sources of definitions of data within geographies let alone between them. We are, however, confident that the richness of our qualitative data, combined with Source's unparalleled industry expertise, means that our analysis fairly and accurately reflects the state of the market.

Please note that we have refined and implemented improvements to our research methods for digital data, taking a bottom-up approach to firm-level data this year.



All figures given in this report are in US dollars. For reference, Source is using the following exchange rates in its reports this year:

US dollar to British pound	US\$1 = £0.75
US dollar to euro	US\$1 = €0.85

Client view

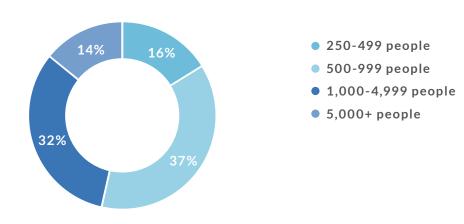
We interview senior end users of consulting in the energy & resources sector to help us to build up a rich picture of how trends in the consulting market are playing out within clients' organisations. Our conversations focus on the following areas:

- What's driving change in their organisation
- How they are using consultants
- Factors that affect the way clients work with consulting firms
- What they value the most—and least—about working with consultants

We also carry out client surveys. We surveyed 345 senior clients of consulting firms across the energy & resources sector. All of them work for private sector organisations, many of which are multinationals. All work in organisations with over 250 employees.

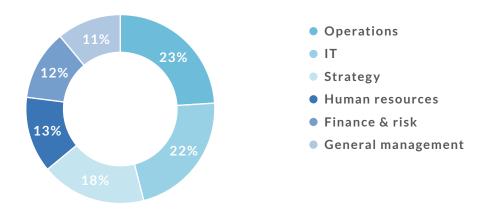
Our survey asks clients similar questions about how they buy consulting services. In particular, this report draws on how they expect their expenditure on consulting services to change over 2019 and into 2020, what initiatives they'll be working on, and how likely that is to drive consulting work. Their responses are just one of the factors that we take into account when forecasting future growth rates.

Respondents by organisation size





Respondents by function



Interviews with senior consultants

In addition to our quantitative research, we interviewed 43 very senior consultants (typically the most senior person in their country) from most of the leading consulting firms in the sector and many smaller specialists to understand more about how the consulting market is performing, and what the major trends, changes, and challenges are. Throughout the year Source analysts remain plugged into the global consulting market through our bespoke research and consulting projects, adding further depth to our understanding of the consulting industry.

Definitions of sectors and services

Our definition of management consulting includes a broad range of business advisory services, but excludes:

- tax advisory
- audit
- the implementation of IT systems
- the delivery of outsourced/offshored services
- HR compensation/benefits administration and technology

Where mergers and acquisitions work is concerned, consulting on deals is included (under strategy), but corporate finance fees on deals themselves are generally not included although it is not always straightforward to separate the two.

For more information about how we classify consulting services and sectors, please see "Definitions of sectors and services".



Contributors

We are extremely grateful to all the people we spoke to for making this report possible. Below is a list of the individuals who have contributed from consulting firms (some consultants choose to remain anonymous).

Name	Job title	Firm
Sarah Adam-Gedge	Managing Director	Publicis Sapient
Florent Andrillon	Vice President, Global Lead Energy Transition	Capgemini Invent
Muqsit Ashraf	Senior Managing Director & Global Head of Energy Practice, Accenture Strategy	Accenture
Francois Austin	Partner	Oliver Wyman
Nicholas Bahr	Operational Risk, Safety, and Resilience Global Director	DuPont Sustainable Solutions
Francisco Ruiz Barrientos	Director of Business Consulting	Everis
Dan Belmont	Senior Director - Energy & Utility Solutions	West Monroe
Eric Benedict	Managing Director	AlixPartners
Antonio Bernardo	Managing Partner – Latin America, Portugal, and Angola	Roland Berger
Bruno Berthon	Senior Managing Director, Accenture Strategy, Europe, Utilities, Digital Lead	Accenture
Adrian Bettridge	Managing Partner	Baringa Partners
Marianne Boust	Director, Energy Transition	Capgemini Invent
Tom Brim	Community Lead - Energy & Utilities	North Highland
Aashish Chandorkar	Managing Director, India	Capgemini Invent
Tyler Chase	Managing Director	Protiviti
Tim Christmann	CEO Consulting Canada	Deloitte
Jeremy Cole	Executive Vice President, ON, QC & Atlantic Canada	MNP
Emmanuel de Dinechin	Partner	Altai Consulting
Mark Goodburn	Global Head of Advisory	KPMG
Roshan Gya	Executive Vice President, Global Head of Energy & Utilities	Capgemini Invent
David Harrison	Partner, Consulting Services	Wipro Consulting Services
Pascale Jean	Partner Consulting at PwC France, Energy & Utilities	PwC
Greg Kinsey	Vice President	Hitachi Consulting
Bert Lopes	Johannesburg Office Managing Partner and Mining Leader	BDO



The Energy & Resources Consulting Market in 2019

Michael Lyman	Senior Managing Director Accenture Strategy, North America Strategy Leader	Accenture
Frances Maguire	Consulting Markets Leader	PwC
Regina Mayor	Energy & Natural Resources National Sector Leader	KPMG
Teri Mendelovitz	Energy & Utilities Lead	North Highland
Reid Morrison	Global Energy Advisory Leader	PwC
Tatsuhiro Ogawa	Director	Corporate Directions, Inc.
Karthik Padmanabhan	ANZ Leader	Cognizant
Thiru Pillay	EMEA Consulting Marketplace Leader	Deloitte
Allan Platt	COO	Clareo Partners
Peter Richardson	Managing Director, Head of UK	Protiviti
Jemuel Ripley	Executive Vice President Sales & Sectors Leader	Capgemini Invent
Kjell Rusti	CEO Nordics	Sopra Steria
Mauricio Saad	Partner	EY
Ben Saffron	Managing Consultant, Strategy & Transaction Services, Americas	Advisian
Nasser Sattar	Head of Advisory, KPMG Portugal	KPMG
Federico Servideo	Consulting Leader	PwC
Lee Spirer	EVP, Global Business Leader	Navigant
Mongi Ben Tkhayat	Founder and Managing Partner	AMEF Consulting
Jeff Williams	Oil & Gas Global Advisory Leader	EY



About the authors

B.J. Richards

B.J. is the senior editor at Source and is responsible for ensuring consistency in quality, content, and tone across the core programme. She also writes a number of our core reports and participates in Source's market research. An accomplished writer and editor, B.J. has provided strategic communications for senior executives ranging from a US senator to presidents of Harvard University. She earned her juris doctorate from the University of Georgia and is a member of the Georgia bar.

B.J. Richards

bj.richards@sourceglobalresearch.com

Ashok Patel

Ashok is a writer and editor at Source, contributing to our Market Trends Programme and Client Perception Programme reports. Prior to joining Source, he was an editor and a consultant in the commodities market, and he also brings experience from the UK automotive sector.

Ashok Patel





Our custom work

We provide advice and custom research services to the world's most successful professional services firms, helping them to identify, and develop strategic responses to, their most pressing opportunities and challenges.

Among other things, our work includes:

- Deep market and competitor analysis
- Acquisition strategy
- Proposition strategy and development
- Brand and client sentiment analysis
- Thought leadership strategy, development, and review

For more information about any of these, please visit our website or get in touch.



About us

Source Global Research is a leading provider of information about the market for professional services.

Set up in 2007, Source serves the professional services industry with expert analysis, research, and reporting. We draw not only on our extensive in-house experience but also on the breadth of our relationships with both suppliers and buyers. All of our work is underpinned by our core values of intelligence, integrity, efficiency, and transparency.

Source Information Services Ltd

20 Little Britain | London | EC1A 7DH

UK +44 (0)20 3478 1207

US +1 800 767 8058

info@sourceglobalresearch.com

www.sourceglobalresearch.com

© Source Information Services Ltd 2019

Source Information Services Ltd and its agents have used their best efforts in collecting the information published in this report. Source Information Services Ltd does not assume, and hereby disclaims, any liability for any loss or damage caused by errors or omissions in this report, whether such errors or omissions result from peoligence, accident, or other causes.